

Statement of context and purpose	Moama Anglican Grammar welcomes feedback from all members of the school community and takes all complaints or concerns that may be raised seriously. This Complaints Handling Policy is designed to assist you to understand how to make a complaint.
What is a complaint?	A complaint is an expression of dc c

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Our Internal
Complaints
Handling
Process

Confidentiality	<p>Confidentiality applies with respect to both information relating to the person making the complaint, and, if relevant to a person against whom a complaint is made. The School is committed to maintaining the confidentiality of information throughout the complaints process.</p> <p>Personal identifiable information about a complainant will only be made available for the purpose of addressing the complaint and (unless the complainant consents) will be actively protected from disclosure</p>
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Complaints and Allegations of Staff Misconduct or Reportable Conduct	